



DELAWARE COUNTY REGIONAL EMS OFFICE ANNUAL REPORT

FISCAL YEAR 2021-2022

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REGIONAL SUMMARY:

(Provide a summary of the council including regional background / demographic and other information unique to individual region / county)

Delaware County is the fifth most populous county in Pennsylvania, and the third smallest in area with a total of 191 square miles. The 2010 Census lists a population of 576,830 with Upper Darby home to over 82k. Delaware County is bordered by the city of Philadelphia, Chester County, Montgomery County, the States of New Jersey and Delaware.

The County has many industries within its borders. There are several companies along the Delaware River which include Monroe and Sunoco oil refineries, Boeing Helicopters, Kimberly – Clark Paper Mill, Harrah's Casino / Racetrack, SCI Chester and Penn Terminals. SAP America and Wawa have headquarters in the county.

Transportation routes include I- 95 and I 476 along with several US and State highways. Mass transit consists of several SEPTA rail, trolley and bus routes. The AMTRAK Northeast Corridor passes thru several communities. The western portion of the Philadelphia International Airport is located within Delaware County

The Philadelphia Union MLS team have their stadium and practice facilities in Chester. Villanova University is located in Radnor. The Delaware River has experienced an increased number of recreational boaters over the past few years.

The county hosts over 80 Colleges, universities, Charter Schools, elementary and secondary education institutes.

There are several Retirement communities, along with skilled nursing and rehabilitation care centers.

1. Board of Directors \ Health Council Officers

President: James Jeffery
Vice President: Mike Lynch
Treasurer: Chris Malley
Secretary: Bruce Egan

(Please list all other members below)

<u>NAME</u>		<u>NAME</u>
1 <u>Eileen Censullo</u>	19	<u>Ryan Arnold</u>
2 <u>Michael Lynch</u>	20	<u>Al Davies</u>
3 <u>Al Brown</u>	21	<u>Fred Harris</u>
4 <u>Walter Omlor</u>	22	<u>Carl Smith</u>
5 <u>Joseph O’Leary</u>	23	<u>Charles Synder</u>
6 <u>Jon Serbin</u>	24	<u>Jon Ley</u>
7 <u>Carl Smith</u>	25	<u>Conlen Booth</u>
8 <u>William Robinson</u>	26	<u>Lisa Snopkowski</u>
9 <u>Fred Howell, Jr.</u>	27	<u>Rich Mican</u>
10 <u>Jim Maloney</u>	28	<u>Kerby Kerber</u>
11 <u>David McKeighan</u>	29	<u>Dave Buchy</u>
12 <u>Louis Hummel</u>	30	<u>Pete Bochanski</u>
13 <u>James McCans</u>	31	<u>Jon Serbin</u>
14 <u>Bill Downey</u>	32	<u>Click or tap here to enter text.</u>
15 <u>John Goddard</u>	33	<u>Click or tap here to enter text.</u>
16 <u>Brian Zimmerman</u>	34	<u>Click or tap here to enter text.</u>
17 <u>Keith Laws</u>	35	<u>Click or tap here to enter text.</u>
18 <u>Scott Price</u>	36	<u>Click or tap here to enter text.</u>

2. Regional EMS Council Staff:

Executive Director Patrick O’Connell

<u>STAFF POSITION</u>	<u>NAME</u>
<u>EMS Education Coordinator</u>	<u>Anne Phillips</u>
<u>EMS Office Administrative Administrator</u>	<u>Sandra Burk</u>
<u>EMS Certification Coordinator</u>	<u>Dwayne Wallace</u>
<u>EMS Program Coordinator</u>	<u>Vacant</u>
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3. Regional Medical Director(s)

	<u>NAME</u>
<u>1</u>	<u>Dr Michael Dumin</u>
<u>2</u>	<u>Click or tap here to enter text.</u>

4. **Financial Statement of income and expenses:**

	Final Budget	Expended
Personnel Services	\$113,952.80	\$112,874.15
Consultant Services	\$0.00	\$5000.00
Subcontracted Services	\$22,686.18	\$14,217.32
Patient Services	\$0.00	\$0.00
Equipment	\$0.00	\$0.00
Supplies	\$0.00	\$0.00
Travel	\$0.00	\$0.00
Other Costs	\$3,314.03	\$3142.91
TOTALS	\$139,953.01	\$130,234.38

NOTE: THE AMOUNTS SHOWN ABOVE ARE PRELIMINARY END OF YEAR TOTALS AND NOT FINAL AUDIT AMOUNT

5. **Special Project Funding:**

Projects as determined by the Department to be appropriate and necessary for the implementation of a comprehensive statewide EMS system. The amounts listed below are included in the categorical totals shown above.

(Project Name Here)	Amount:
	\$0.00

Project Narrative:

Click or tap here to enter text.

(Project Name Here)	Amount:
	\$0.00

Project Narrative:

Click or tap here to enter text.

(Project Name Here)	Amount:
	\$0.00

Project Narrative:

Click or tap here to enter text.

6. Regional Activities/ Organizational Management

Date of the current Comprehensive Regional EMS System Plan	Date 07/01/21
Number of Board of Director Meetings \ Health Council meetings	6
Public Education Stop-the- Bleed Events	1
Public Education CPR Events	2
Number of Legislative Inquiries or Contacts	2
Technical Assistance Request (local entities and elected officials)	8

Regional Activities/ Organizational Management Project Narrative:

- Staff attends PEHSC scheduled meetings
- All meetings were virtual accommodations
- Participated in Board Fire & Life Safety meetings.
- Fire & EMS Chief's Advisory Board
- Participated in Hospital Zone meeting
- Participated in Hoarder Task Force meeting
- Participating in SEPA Task force meetings
- DOH EMS meetings including Quarterly Directors, MAC, QA and program roll outs
- Hospital Zone Committee member
- Southeast Regional Task Force EMS sub-committee member
- DELCO Board of Fire & Life Safety committee member
- DELCO MCM program partner
- DELCO Heroin Task Force.
- DELCO District Attorney Leave Behind Program
- Behavioral Research Group – Narcan usage data.
- DELCO Safe Schools Summits
- Participate on County Health CoVid conference calls.
- Participated in Community Health related exhibitions

7. Continuous Quality Improvement

	Quantity
Number of Clinical Cases Reviewed by Regional QI Committee	9
Accidents Involving Ambulances / EMS Personnel Reported in the Region	9
Number of Times the Regional QI Committee Met	4

- All meetings were virtual accommodations
- All licensed EMS Agencies are required to complete QA Surveys based on level of service.
- ALS services report SCA thru CARES program.
- Any qualified ALS must comply with reporting requirements for administration of Ketamine and Etomidate.
- BLS services are required complete surveys on optional interventions and when required per protocol.
- Penn Dot Fatal Accident Reports – 27 Cases are reviewed by the Committee in conjunction with the EMS Agency Medical Director
- Review each reported EMS unit accident or personnel injury.
- Performs random audits of Protocol compliance for regional EMS practitioners.
- Monthly audit of EMS agency PCR submissions.
- Air Medical flights are evaluated for protocol compliance

8. Medical Direction

	Quantity
Regional Medical Advisory Committee meetings	2
Accredited Level I Trauma Centers	0
Accredited Level II Trauma Centers	1
Accredited Level III Trauma Centers	0
Accredited Level IV Trauma Centers	0
Accredited primary Stroke Centers	4
Comprehensive Stroke Centers	1
Thrombectomy Capable Stroke Centers	0
Acute Stroke-Ready Hospitals	0

Medical Direction Narrative:

- During this reporting period, on-site Medical Command Facility Inspections were conducted.
- Monitor EMS impact of Crozer Health reducing critical services within Health System.
- Closure of Springfield Hospital Emergency Dept. Partnered with Health System and EMS Agencies to provide information on impact of closing.
- Monitoring impact on Region with closing of 2 Chester County Hospitals.
- Currently 80 Medical Command Physicians in Region
- Partnered with the PSAP ,Hospital Zone Committee and EMS Regional Council with implementation of region wide electronic portal which Hospital Communications ,Service Capabilities and Emergency Dept status is available to all hospital and EMS partners.

9. Systems Operations

	Quantity
Spot inspections conducted – EMS Agencies	0
Spot inspections conducted – EMS Vehicles	3
Spot inspections conducted – Continuing Education Sponsors	0
Spot inspections conducted – Education Institutes	0
Spot inspections conducted – Medical Command Facilities	0
Number of Safety Inspections Conducted	0
Number of Vehicles Inspected During Safety Inspection	0
Photo & Signatures Added to Certification Cards	116
BLS Psychomotor Examinations Conducted	12
Number of BLS Psychomotor Exam Candidates Tested.	204
ALS Psychomotor Examinations Conducted	0
Number of ALS Psychomotor Exam Candidates Tested	0
Certification Class Visits Conducted	9
Number of EMS Agency Re-Inspections Conducted	9
Number of Authorized Inquiry Reports Filed with the Bureau	0

Systems Operations Narrative:

- Continue to offer BLS Psychomotor Exam re-tests during office hours.
- Con Ed Classes Approved - 143
- EMT Programs held- 19
- Paramedic Programs held- 1
- EMS Instructor Programs – 3
- Basic Rescue Programs -3
- COVID restrictions suspended System Operations Tasks.
- Facilitated the Re licensure process and on-site Inspection for 17 Agencies.
- New vehicle inspections conducted on 12 units
- Temporary vehicle requests – 24
- Amendments without inspections 15
- New Agency – 1
- Currently there are 37 EMS Agencies – 11 ALS , 21 BLS , 3 QRS , 1 Swiftwater & 1 Rescue.

- Currently 1,801 EMS providers in Region.
 - EMR 43
 - EMT 1331
 - Advanced EMT 6
 - Paramedic 304
 - Pre Hospital RN's 63
 - Pre Hospital Physicians 5
 - EMS-Instructor - 123
 - EMSVO only 49
- Processed 1,1321 for reregistration (All ALS expired 12/31/21)
- Processed 23 providers via Certification by Endorsement.
- Processed 243 providers via Initial Certification
- Supported Crozer Hospital in establishing BLS EMS training institute.

10. Emergency Preparedness Activities

	Quantity
Coalition / Task Force Meetings Attended (only EMSOF funded staff attendance)	16
Table Top Exercises Attended / Conducted	0
Full Scale / Functional Exercises Attended / Conducted	0
Special Event Plans Submitted	1
Responses / Deployments	9
Strike Team Agencies	5

Emergency Preparedness Narrative:

- The Region is responsible for maintain emergency preparedness equipment located within the County. The units consist of the MSEC Trailer, POD MCI Trucks and Strike Team Equipment. Also required to participate in PA DOH Radio Checks and assist with County Surge/ MCI plan & radio system. Training of personnel in the operation of this equipment fall upon the scope of the Regional office.
- The Regional Office is notified and responds to MCI Events within the County.
- The review Special Event EMS plans for EMS Agencies participating or hosting a special event.
- Provide MCI support in Villanova NCAA Playoff event.
- Supported County during severe weather events.
- All meetings were virtual accommodations
- Provide guidance and technical support to our regional PSAPs.

11. Board of Director \ Health Council Meetings

DATE:	TIME	LOCATION
7/21/21	3pm	Delaware County 911 Center
9/15/21	3pm	Delaware County 911 Center
11/16/21	3pm	Delaware County 911 Center
1/19/22	3pm	Delaware County 911 Center
3/16/22	3pm	Delaware County 911 Center
5/18/22	3pm	Delaware County 911 Center

12. Medical Advisory Committee Meeting

DATE:	TIME	LOCATION
9/9/21	8 am	Virtual Meeting
3/10/22	8 am	Virtual Meeting
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13. Quality Improvement Committee Meeting

DATE:	TIME	LOCATION
8/17/21	9 am	Phone conference
11/13/21	9 am	Phone conference
2/17/22	9 am	Phone conference
5/19/22	9 am	Phone conference

14. Regional Accomplishments:

Narrative:

- FY19-20 Financial Audit completed.

 - Welcomed 1 new employee to Regional Office – Dwayne Wallace.

 - DCTS Day in the Life program
 - DELCO Hoarding Task Force
 - DCCC Advisory Board
 - All-State Career School Advisory Board
 - DELCO Technical Schools Advisory Board
 - DELCO MRC participation
 - Fit Testing kits made available for EMS Agencies and other Healthcare Partners
 - Resource for Covid concerns from First Responders
 - Serve as PPE resource for EMS and other partners.
 - Facilitated EMS Leadership conference calls on biweekly basis
 - Resource for BEMS related COVID EMSIB's
 - Maintained Quality of service to providers and Agencies during pandemic.
 - Participated with Philadelphia International Airport APEX Drill.
 - Support local Critical Incident Stress Management Teams
 - Participate during National Night Out
 - Support County EMA during severe weather events
 - Host EMS Week BBQ.
 - All meetings were virtual accommodations
 - Facilitated municipalities with EMS specific concerns on EMS operations , regulations and protocols
-